

## **EVENT REPORT**

Prepared by Astrid Philipsen, Owen O'Brien and Nick Mosley





























The third edition of The Hague Cocktail Week ran from 1-10 October 2021 at 18 bar venues across the city. The event was organised by Sharp Media NL which has over 14 years of experience running major food and drink events in Europe and internationally, including cocktail weeks in London, Brighton and the Channel Islands.

The core objectives of the event were:

- To showcase the emerging cocktail scene of The Hague and highlight the various bar styles and high quality offering within the city
- To reflect The Hague as a dynamic place to live and visit
- To connect and create a sense of unity between bars, bartenders and brands

2020-21 have clearly been a hugely challenging years for the hospitality industry across the globe. To support the The Hague's premium bar scene, the organisers waived the venue participation fee for a second year meaning the overhead of the event was covered entirely by sponsorship and Sharp Media NL.

THE VENUES: THE GYROS CLUB SKY BAR MARRIOTT THE HAGUE

STEAM BLEYENBERG GOLD BAR CAPRIOLE PAVLOV THE COURT

ULTRAMARIJN WONDERBAR BRICKS DE KLEINE PRINS BASAAL

ETHICA SPUI 180 @ MERCURE MINGLEMUSH RUFHOUSE KAAI 13

SUPPORTERS: GINFLING.NL | NOCTO

THE SPIRITS: TANQUERAY NO. TEN QUEEN'S RUM GIN 1689 VAN KLEEF STARSHIP SPIRITS JOHNNIE WALKER KETFLONE TALISKER 10 LEONISTA BRIGHTON GIN RUMMIECLUB & THOMAS HENRY MIXERS

PROMOTIONAL COCKTAIL PRICE

€8

NUMBER OF FEATURED LIQUOR BRANDS

12

plus Thomas Henry mixers EVENT DURATION

**10** days

TOTAL COST TO VENUES

FREE

The participation fee for venues was waived for 2021 to support The Hague's bar industry

PARTICIPATING VENUES

18

NUMBER OF MAIN EVENTS / ACTIVATIONS

6

2021 posed more challenges than 2020 for creating, promoting and delivering events NUMBER OF €8 COCKTAILS

54

plus bespoke cocktails during event activations TOP CITIES
FOR ENGAGEMENT

1 The Hague

2 Amsterdam

3 Rotterdam

4 London

MOST COCKTAILS
SOLD ON 1 DAY

365

at The Gyros Club on Saturday 9 October 2021 MOST COCKTAILS SOLD OVER WEEK

2204

at The Gyros Club who supplied a daily breakdown of €8 cocktail sales TOTAL COCKTAILS
SOLD OVER WEEK

7076

extrapolated from the bars who responded to the online B2B survey (to compare, October 2020, 3275 cocktails) INSTAGRAM
PAGE IMPRESSIONS

17,652

from 1-10 October

EVENT GENDER
DEMOGRAPHICS

50/50

Facebook stats show a gender balance in 2021 (2020 event was more female led) EVENT AGE DEMOGRAPHICS

25-34

9% aged 18-24; 42% aged 25-34; 25% aged 35-44; 18% aged 45-54; 6% aged 55+ (Facebook)



FACEBOOK
PAGE FOLLOWS

886

with 769 page Likes

INSTAGRAM FOLLOWS

1,099

organically generated

CITY CENTRE BILLBOARDS

7 SITES

10 second digital advert on 24 hour rotation for 14 days (our thanks to The Hague Marketing Bureau) **PARTICIPATING VENUES** 

Bleyenberg Bricks

Capriole
The Court

De Kleine Prins Gold Bar @ Indigo The Gyros Club

Kaai 13

The Hague Marriott

Hofhouse Minglemush Payloy

Restaurant Basaal

Ethica Sky Bar

Spui 180 @ Mercure Steam Scheveningen Ultramariin Wonderbar

PRINTED FLYERS

2000

(printed twice)

PRINTED
A2 POSTERS

100

plus venue specific A1 and A0 posters

PARTICIPATING BRANDS

Diageo (Tanqueray No Ten, Johnnie Walker, Ketel One, Talisker 10) Thomas Henry mixers Van Kleef Brighton Gin Gin 1689 Leonista Spirits Rummieclub Starship Spirits Queens Rum Ginfling.nl

















Venues received 50-100 bespoke printed A5 menus



### The Hague Cocktail Week 2021 €8 each

Smoky Donkey
Leonista Reposado agave (43%), Van Kleef lime liqueur (20%),
grapefruit-banana shrub, Thomas Henry grapefruit soda,
garnished with grapefruit & banana leaf

Tanqy Martini
Tanqueray No. Ten (47%) infused with Osmanthus flowers,
Belsazar dry vermouth (19%), Kalamata olive,
served in a frozen glass washed in lemon peel,
garnished with drops of lemon oil

"Invisible"

Johnnie Walker black label whisky (40%),
jasmine-raspberry leaf-quince cordial,
distillated lemon soda, garnished with lemon caviar







Examples of social media posts

## **MARKETING & PR**

- Print and social media marketing activities
- THCW21 featured in Esquire, In De Buurt, Omroep West TV
- THCW21 was promoted by numerous social influencers, Amsterdam Cocktail Week, Nocto and The Hague & Partners



Top: City centre digital billboards Middle: Activation-specific marketing Bottom: A2, A1 and A0 posters

# THE HAGUE COCKTAIL WEEK 2021 ONLINE SURVEY

An online survey was sent to all venues and brand sponsors in order to get a statistical overview of the successes and challenges of The Hague Cocktail Week. Twenty businesses responded to the survey in November 2021.

Indien je hebt meegedaan aan eerdere edities, hoe vond je de editie van dit jaar in tegenstelling tot eerdere jaren? If you participated in previous editions of The Hague Cocktail Week, overall how does the 2021 edition compare?



4/5

Hoe beoordeel je het aanbod van de deelnemende locaties? How do you rate the range of participating venues?



4/5

Hoe beoordeelt je het aanbod van deelnemende sponsoren van sterke drankmerken? How do you rate the range of participating liquor brand sponsors?



4.1/5

Hoe beoordeel je het aanbod aan evenementen en activaties? How do you rate the range of events and activations?



3.8/5

Hoe beoordeelt je het gedrukte marketingmateriaal dat door THCWorganisatoren aan jouw locatie is geleverd? How do you rate the print marketing materials provided by THCW organisers to your venue?



4.1/5

Hoe beoordeel je de pre-event- en eventfotografie? How do you rate the pre-event and event photography?



3.9/5

Hoe beoordeel je de online marketingactiviteiten van THCW-organisatoren ter ondersteuning van jouw onderneming? How do you rate the online marketing activity provided by THCW organisers to support your venue?



4/5

Hoe beoordeel je de media / PR-activiteit van THCW-organisatoren (pers, bloggers, digitale billboards)? How do you rate the media / PR activity provided by THCW organisers (press, bloggers, digital billboards)?



3.7/5

Hoe beoordeel je het gemak van contact / communicatie met THCW-organisatoren? How do you rate the ease of contact / communication with THCW organisers?



4.4/5

Hoe beoordeel je het gemak van contact / communicatie tussen locaties en sponsors van sterke drankmerken? How do you rate the ease of contact / communication between venues and liquor brand sponsors?



3.3/5

Indien je aanwezig was, hoe beoordeel je de proeverij bij Van Kleef (5 oktober 2021)? If you attended, how do you rate the trade tasting afternoon at Van Kleef (5 October 2021)?



4.2/5

Bent je het ermee eens dat The Hague Cocktail Week de premium barscene van de stad samenbrengt? Do you agree that The Hague Cocktail Week brings the premium bar scene of the city together?

Ja / Yes 70%

Neutraal | Neutral 20%

Nee / No 5%

Weet ik niet | Don't know 5%

Bent je het ermee eens dat The Hague Cocktail Week de bredere cocktailscene van de stad op de kaart zet? Do you agree that The Hague Cocktail Week puts the wider cocktail scene of the city on the map?

	Ja / Yes <b>80%</b>
Neutraal   Neutral	15%
Nee / No	0%
Weet ik niet   Don't kno	5%

Heeft jouw deelname aan The Hague Cocktail Week het algemene profiel van jouw bedrijf vergroot? Has your participation in The Hague Cocktail Week raised the overall profile of your business?

	Ja / Yes	<b>70%</b>
Neutraal   Neu	tral	<b>25</b> %
Nee / No		5%
Weet ik niet   Don't know	N	0%

Heeft jouw deelname aan The Hague Cocktail Week nieuwe klanten opgeleverd voor

**jouw bedrijf?** Has your participation in The Hague Cocktail Week generated new customers for your business?

Ja / Yes	<b>55%</b>
Neutraal   Neutral	15%
Nee / No	15%
Weet ik niet   Don't know	15%

Heeft jouw deelname aan The Hague Cocktail Week jouw bestaande klanten geboeid? Has your participation in The Hague Cocktail Week engaged your existing customers?

your existing customers?	
Ja / Yes	45%
Neutraal   Neutral	25%
Nee / No	<b>15%</b>
Weet ik niet   Don't know	15%

Heeft jouw deelname aan The Hague Cocktail Week gezorgd voor nieuwe mediakansen voor jouw bedrijf/merk? Has your participation in The Hague Cocktail Week facilitated new media opportunities for your venue/liquor brand?

Ja / Yes	45%
Neutraal   Neutral	30%
Nee / No	15%
Weet ik niet   Don't know	10%

Alleen locaties: kunt je ons een schatting geven van het aantal promotiecocktails dat je tijdens The Hague Cocktail Week hebt verkocht? Venues only: can you give us an approximate figure on the number of promotional cocktails you sold during The Hague Cocktail Week?

	TOTAL
Gold Bar @ Indigo	312
Ultramarijn @ VOCO	350+
Pavlov	30
Kaai 13	300
The Court	260
De Kleine Prins	300
The Hague Marriott	100
Hofhouse	30
The Gyros Club	2204
Minglemush	75

Based on an extrapolation of the venues who responded to the survey, we estimate the following total number of €8 sold during THCW21:

7076

Werkt de opzet van The Hague Cocktail Week voor jouw bedrijf (promotiemenu's van 3-4 gesponsorde cocktails)? On balance, does the format of The Hague Cocktail Week work for your business (promotional menus of 3-4 sponsored cocktails)?

Ja / Yes 81%

Neutraal | Neutral

Nee / No

Weet ik niet | Don't know

Ja / Yes 81%

19%

0%

Alleen locaties: Dit jaar (en vorig jaar) werd The Hague Cocktail Week volledig gefinancierd door sponsormerken en door de inspanningen van THCW-organisatoren. Wil je als locatie graag een financiële bijdrage leveren aan het evenement in 2022? Venues only: This year (and last year), The Hague Cocktail Week was funded entirely by sponsor brands and the efforts of THCW organisers. As a venue, would you be happy to make a financial contribution to the event in 2022?

Ja / Yes 25%

Neutraal | Neutral 42%

Nee / No 25%

Weet ik niet | Don't know 8%



### Heb je interesse om in 2022 deel te nemen aan:

Would you be interested in participating in the following in 2022:

Proposed event for 2022	<b>Ja</b> Yes	<b>Neutraal</b> Neutral	<b>Nee</b> No	Weet ik niet Don't know
The Hague Cocktail Week (4e editie, voorlopige data zaterdag 1 t/m zondag 9 oktober 2022) The Hague Cocktail Week (4th edition, provisional dates Saturday 1 - Sunday 9 October 2022)	80%	10%	0%	10%
The Hague Cocktail Weekender (1e editie van een nieuw concept, voorlopige data donderdag 21 t/m zondag 24 april 2022) The Hague Cocktail Weekender (1st edition of a new concept, provisional dates Thursday 21-Sunday 24 April 2022)	80%	5%	0%	15%
The Hague Bar Awards (nieuw stadsbreed evenementen concept) The Hague Bar Awards (new citywide event concept)	65%	10%	0%	25%
Meer handelsproeverijen/netwerkevenementen in Den Haag het hele jaar door. Further trade tasting/networking events in The Hague across the year	74%	16%	0%	10%

# THE HAGUE COCKTAIL WEEK 2021 WRITTEN FEEDBACK

The Hague Cocktail Week 2021 was entirely funded through the generous financial support of liquor brand sponsors and the efforts of the organising team – Astrid, Owen and Nick with unswerving support from Tom. As with Year 2 (2020), venues weren't required to contribute towards Year 3 (2021).

In the interests of transparency, below are some of the written comments from both venues and sponsor brands. The organisers thank you for your candid feedback which is essential for us hone the model of THCW in 2022. All comments received will be given due consideration in planning next year's schedule of events.

- ★ It's good value for money. [As a brand] my experience was that there was very little engagement from the venues.
- ★ The set-up of Cocktail Week as it is today is tricky. [As a venue] it was not immediately clear which brands were linked. In addition, some brands seem excluded, which means that collaborations that already exist in the bar cannot continue during this week. As a result, interesting events cannot be realised.
- ★ [As a venue] something went wrong with the flyers and the delivery from one the liquor brand sponsors, so we couldn't start on time. Also I found the 'cocktails' more like mixed drinks with garnishes.
- ★ The sponsors just don't follow through. [As a venue] I only received a box of Thomas Henry tonic and Queens Rum
- ★ [As a brand] let's talk, cause I got some ideas I would like to share with you.
- ★ [As a venue] for a relative small fee, participation delivers value for money. The festival is still small but growing step by step and professionally run. Of course, if the fee would be higher then my expectations would be much higher, ie. more exposure and certainly more visitors.
- ★ [As a venue] I've certainly had people into the bar who had never been, so great! I would abolish the one cocktail per person rule; that is not an encouragement to stay.
- ★ The event photographer coming in for photos without an appointment in advance of the week did not happen. During the pandemic period, its difficult for all of us. Congratulations for what was delivered. The events on social media showed bar and brand entrepreneurs working together.
- ★ Not all brands are consistent in their sponsoring. Some brands are generous, while others offered almost nothing.
- ★ We have listed all the independant brands that were featured in THWC at GinFling.nl and now have new relationships with the distilleries, brand ambassadors and bartenders. It was a great opportunity for us to network, to learn and hopefully for some mutually beneficial sales and future projects.
- ★ We achieved better relationships with media and our company.

- ★ I got to know new people at new venues, various brand owners and expanded my network. Not all necessarily commercially beneficial in the short term, but possibly in the long term.
- ★ You did great! I didn't get everything out of it that I could have because I was unwell, but you did great.
- ★ This event offers us some exposure and our employees feel involved in new challenges.
- ★ On balance of everything, the sponsored stock provided a net profit to our venue. This would have been achieved even with a venue subscription fee.
- ★ It was a great event! Thank you guys! We're looking forward to next year!
- ★ We are definitely keen to support for 2022. We can look at some customer benefits with discount codes/savings at GinFling.nl for the participating brands and happy to help with awareness on the lead-up to events. It was fun to participate in the Atomic Gin 'n' Tonic night at Minglemush and would be happy to participate again.
- ★ Probably a long weekend ie. from Wednesday until Sunday would be long enough. One thing to consider is to include Rotterdam as well to make the event bigger; what with both cities connected anyway. Just a idea! Well organised guys.
- ★ [As a brand] being new to the bar scene but a homegrown Haagse – the key is to make it as hyperlocal as you can. For example, get the hardcore The Hague bars and bartenders as well to participate somehow. Also more activations/music events (with local artists etc) would be a recommendation. Area bar tours (ie. Bierkade tour/ crawl of selected bars) could be an interesting add-on. The idea of cocktails for €8 is great, as the perception of cocktail bars in The Hague/everywhere remains to have the onging obstacle of being a big fancy night out / old people / expensive drinks. This clearly isn't the case in 2021.
- ★ [As a venue] my only real thought is that the longer week would maybe benefit from the hotter weather? In terms of volume of sales, we have at least twice as much business in the summer months and people are more likely to part with their money after a cocktail or two in the sun.
- ★ It was a fantastic week and well organised.

The organisers wil share plans for The Hague Cocktail Week 2022, The Hague Bar Awards 2022 and The Hague Cocktail Weekender 2022 in January 2022. If you have any further feedback then please do contact us!





NEW! The Hague Cocktail Weekender, 21-24 April 2022
The Hague Cocktail Week, 1-9 October 2022
NEW! The Hague Bar Awards 2022



Drop us a line or an email: Astrid Philipsen 06 24 98 96 66 / Owen O'Brien 06 21 13 15 00 Nick Mosley 06 36 53 03 39 / hello@thehaguecocktailweek.com